

PTO-1449  Information Disclosure Citation in an Application	Application No.	Applicant(s)		
	09/865,805  Docket Number 068082.0115	Seibel et al.	Group Art Unit 2166	Filing Date May 24, 2001

## U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A.	5619648	4/8/97	Canale et al.	395	200.01	11/30/94
B.	5897622	4/27/99	Blinn et al.	705	26	10/16/96
C.	5924105	7/13/99	Punch, III et al.	707	513	1/26/98
D.	5974398	10/26/99	Hanson et al.	705	14	4/11/97
E.	6029164	2/22/00	Birrell et al.	707	3	6/16/97
F.	6170011	1/2/01	Macleod Beck et al.	709	224	11/12/98
G.	6212178	4/3/01	Beck et al.	370	352	9/11/98
H.	6332154	12/18/01	Beck et al.	709	204	2/19/99
I.	2003/0083922	5/1/03	Reed	705	9	8/28/02
J.	6621505	9/16/03	Beauchamp et al.	345	764	9/30/98
K.	6795830	9/21/04	Banerjee et al.	707	200	5/31/01

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES      NO
L.						
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## NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
P.	Adomavicius et al., "Using Data Mining Methods to Build Customer Profiles", IEEE 2001 computer, pp. 74-82	2001
Q.	Dejen et al., "An Integrated Toolkit for Enterprise Modeling and Analysis", Proceedings of the 1999 winter Simulation Conference, pp. 289-297	1999
R.	Griffin et al., "Enterprise Customer Relationship Management", DM review, 15 pages	12/1999
S.	Parkhomenko et al., "Personalization Using Hybrid Data Mining Approaches in E-Business Applications", Amer. assoc. for Artificial Intelligence, 7 pages	2002
T.	Weiss, Gary M., "Data Mining in Telecommunications", 13 pages	no date

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A.	6134548	10/17/00	Gottzman et al.	707	5	11/19/98
B.	6226623	5/1/01	Schein et al.	705	35	5/23/97
C.	2001/0054004	12/20/01	Powers	705	14	6/7/01
D.	2002/0035501	3/21/02	Handel et al.	705	10	11/19/98
E.	2002/0049622	4/25/02	Lettich et al.	705	7	4/26/01
F.	2003/0040845	2/27/03	Spool et al.	700	291	5/10/02
G.	6668259	12/23/03	Ventura et al.	707	103	9/5/00
H.	6845370	1/18/05	Burkey et al.	707	3	11/19/98
I.	6868395	3/15/05	Szlam et al.	705	27	12/22/99
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